

Tip Sheet

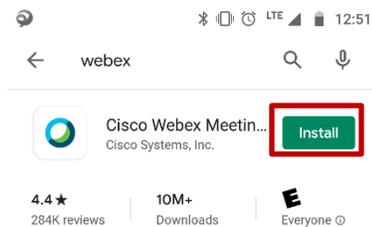


Install/Join WebEx From Phone/Tablet

This tip sheet details what the patient should see when installing the app and joining a WebEx meeting for a Video Visit with a provider.

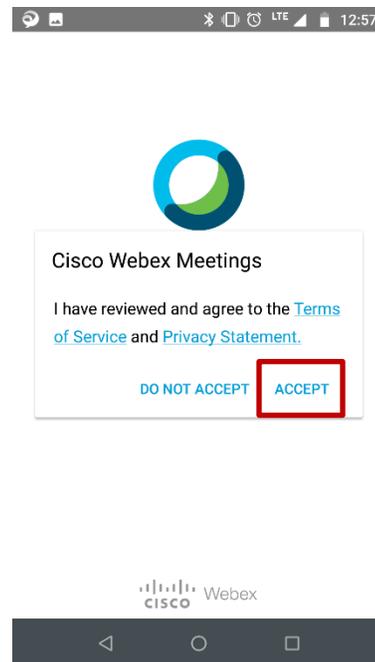
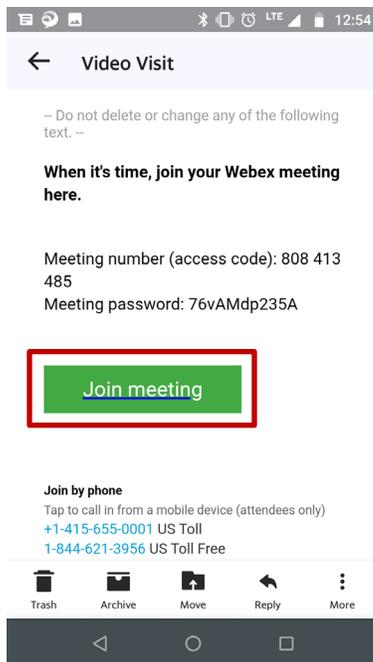
Try It Out

1. In your app store, search for and install the **Cisco Webex Meeting** app. After installing, you will not need to do anything until the nurse calls you at your appointment time.



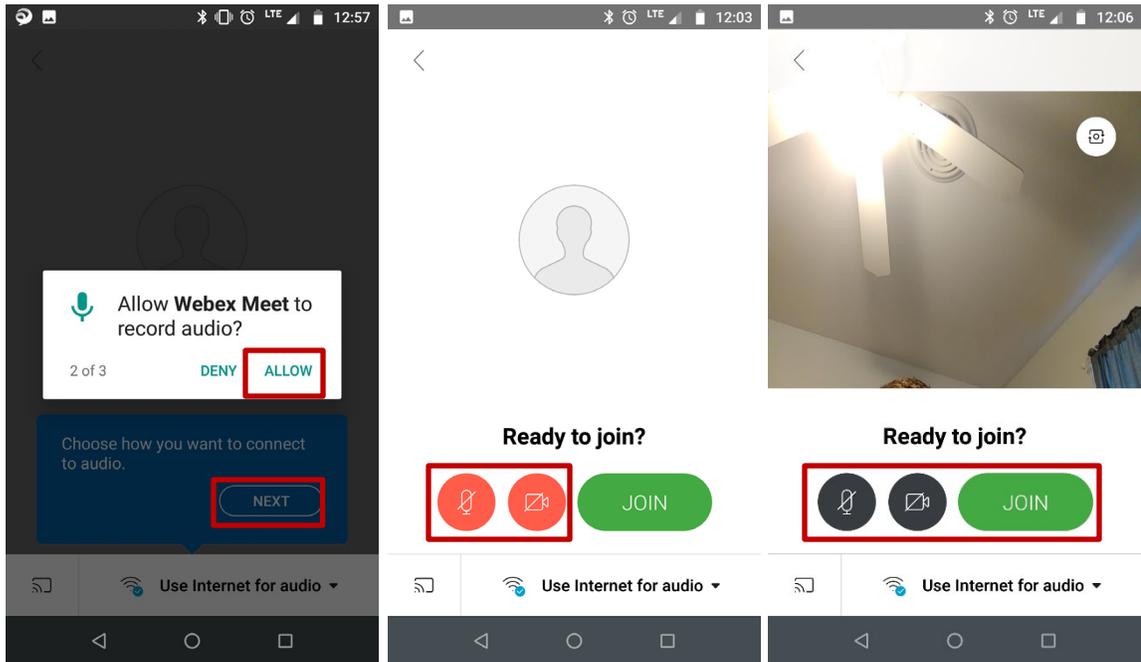
2. The nurse will call you at your appointment time and review medications, allergies, medical histories just like a normal office visit. When the nurse is done, the nurse will instruct you to hang up and go to your email to find the meeting invite email. You will need to join the meeting from the device that has the camera you will be using for the visit. Find the email and click Join meeting. (If asked, Open with Webex Meet.)

3. You will need to Accept the Terms of Service and Privacy Statement.

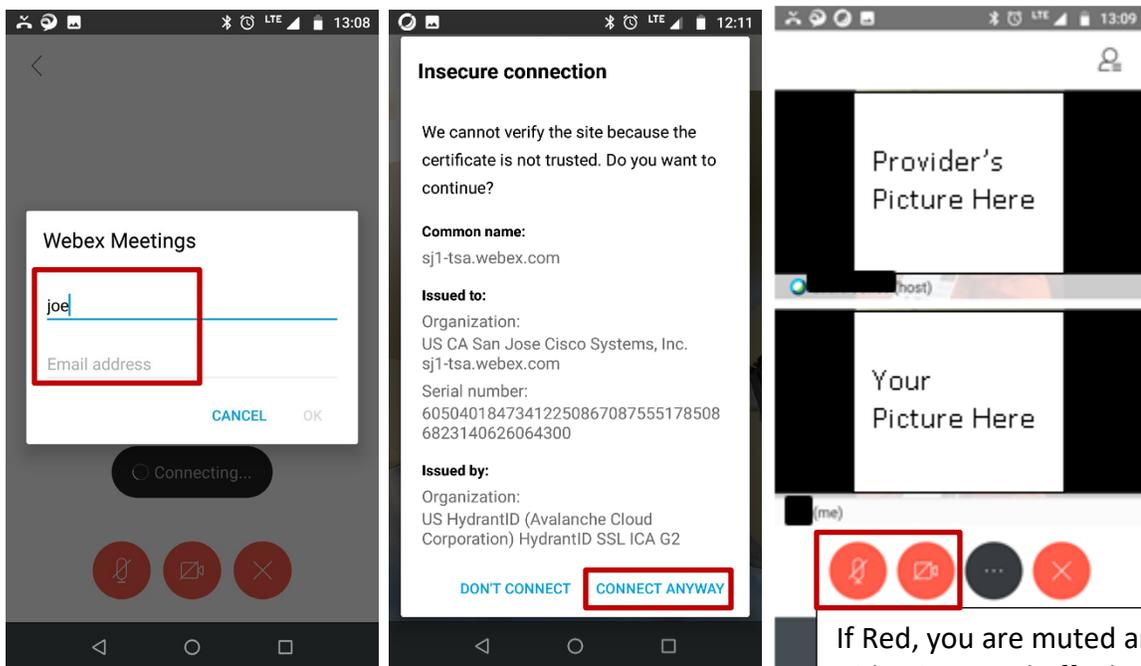


(If you see a block that the meeting has not started, wait a minute and click Join again.)

4. You will need to Allow the Webex Meet app to take pictures/record video, record audio, and make/manage phonecalls. First, you will need to choose **Allow** three times. Second, you will need to choose **Next** and **Ok**. Third, you will need to unclick the Mute and Video buttons and choose Join.



5. Enter your name and your email address and click **Ok**. If asked about an insecure connection, choose **Connect Anyway**. (If asked for a password, it should be your last name, all lower case.)



If Red, you are muted and Video is turned off. Please make sure to keep these icons gray/black.

6. You may need to choose Start My Video.

